

LIGHHOUSE

FURNITURE MEASURING & DELIVERY GUIDE

This information will help ensure that the furniture you select fits in your home.

Use this step-by-step measuring guide for a successful delivery

01

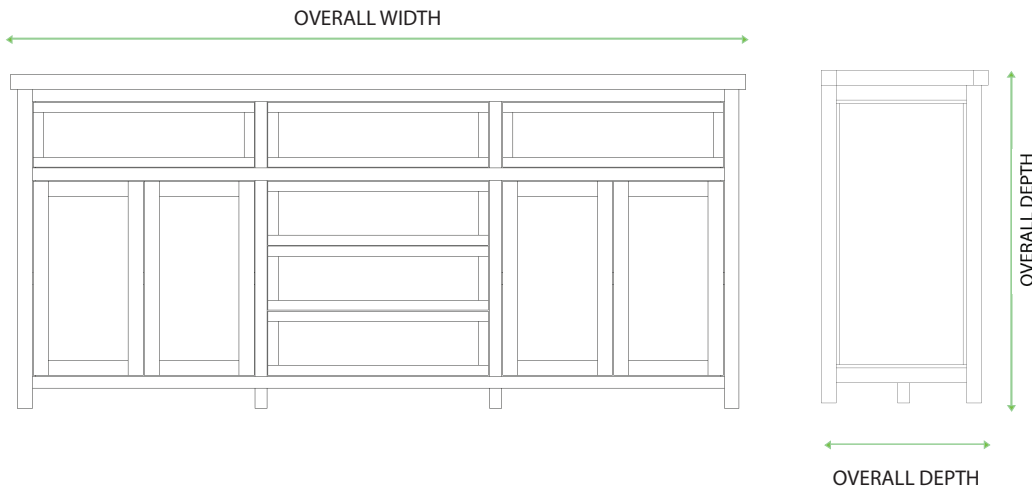
CONFIRM ALL PRODUCT DIMENSIONS

Our website provides the width, depth, and height for every piece of furniture. In addition, on request we can provide the diagonal measurement for sofas, chairs, and sectional pieces. The furniture width must be less than the height of any doorway, stairway, or hallway that the item will need to pass through. The diagonal depth must be less than the width of any relevant doorway, stairway, or hallway.

HEIGHT _____
WIDTH _____
DEPTH _____
DIAGONAL _____

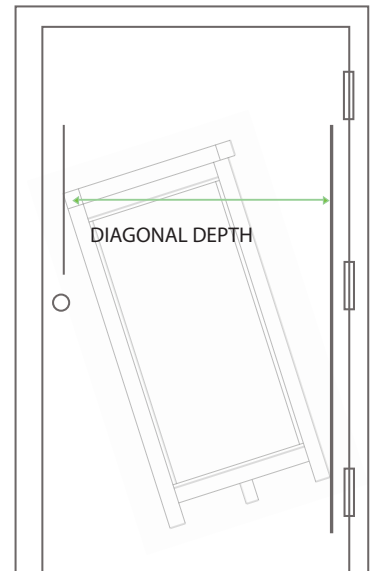
HOW WE MEASURE

Furniture is measured at the tallest, deepest, and widest points of the product, including overhangs, angles, outward curves, and arms.



DIAGONAL DEPTH

This measurement is important when furniture needs to be brought in at an angle.



02

MEASURE THE SPACE WHERE YOUR FURNITURE WILL LIVE

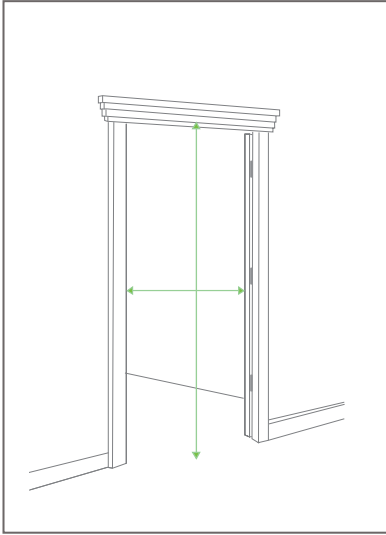
Identify where you intend to place your furniture. Check the width, depth, and height of the item on our website, and make sure it will fit in the space you've chosen. Consider creating a floor plan to scale, or mark out the width and depth of your furniture on the floor with painter's tape.

HEIGHT _____
WIDTH _____
DEPTH _____

03

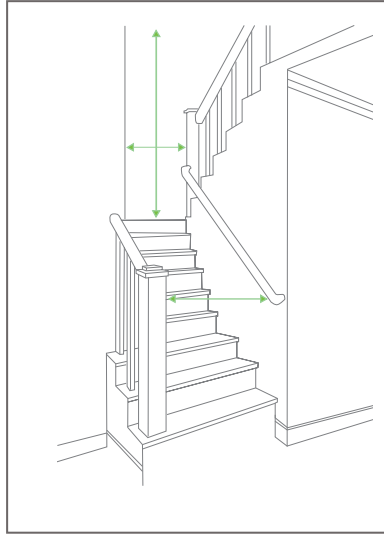
MEASURE THE PATH FOR DELIVERY

Determine the best pathway from outside your home to the room where your furniture will be placed. Measure every doorway, elevator, staircase, and hallway the item will pass through. For apartment buildings or homes with elevators, it is important to measure the elevator's interior height, elevator opening, and the distance to the opposite wall. Also measure entry clearances the distance between the doorway and the opposite wall in case the furniture needs to turn a corner. Compare these measurements with the dimensions of your new furniture to ensure that our delivery professionals can navigate entryways and obstacles.



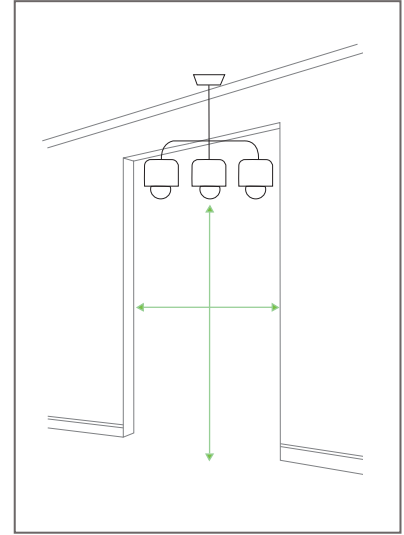
DOORWAYS

- Measure the interior width and height of all doorways
- Check how wide your door can open
- Check for any architectural details that may impede access



STAIRWAYS

- Measure the width of your stairway, taking into account any handrails or posts
- Measure the height from the top and bottom steps to the ceiling
- Make sure the item can fit on and around landings



HALLWAYS

- Measure the width of hallways, taking into account any twists or turns
- Check for any architectural details and low-hanging fixtures that may impede access

DOORWAY 1 _____

STAIRCASE 1 _____

PASSAGEWAY 1 _____

DOORWAY 2 _____

STAIRCASE 2 _____

PASSAGEWAY 2 _____

PREPARING FOR DELIVERY

SCHEDULING YOUR DELIVERY

When you schedule your delivery, please notify us of any special requirements, such as the need for **small trucks to navigate narrow roads and driveways, restricted delivery time frames, gated entry access, multiple flights of stairs or service elevator reservations.**

WHAT TO EXPECT ON DELIVERY DAY

Our delivery driver will offload your items and carry it into the house for you, after which we ask that you closely inspect your item(s) before our delivery team leaves your home.

Please note that our delivery professionals are not permitted to:

- Move furniture currently in your home
- Move or set up electrical equipment
- Remove doors from hinges

Before our delivery team arrives, please prepare your home:

- Clear a path, moving any furniture or artwork that's in the way
- Secure low-hanging light fixtures
- Set rugs in place
- Confine pets to another room

It is your responsibility to ensure that all furniture items will fit through any access points such as doorways, stairways, hallways, elevators and around corners into the desired location.